

7 Steps to Awesome

Unleash their true potential

Want to get the best out of your workforce? With robotic process automation (RPA), you can. RPA takes care of structured, routine, repetitive computer tasks, freeing up your employees to unleash awesome.

1

Preparation is everything

Leaders from almost every area of your organization have valuable input to provide, so get everyone on board.

Uncover opportunities

Repetitive, rule-based processes are ideal for automation. And when those tasks are taken care of by RPA, your employees are free to tackle more strategic, creative, and fulfilling jobs. An automated discovery tool can help identify suitable tasks.

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Decide how to deploy

There are two routes you can choose from to deploy RPA: the DIY approach, or full outsourcing. But there's also a sweet spot between the two: a combination of both. This can help your organization launch RPA comparatively quickly and smoothly.

Hiring it out

Great if: speed is of the essence

Not so great if: you want to keep costs down

DIY

Great if: you want to keep costs down

Not so great if: you want to get RPA up and running ASAP

Launch & learn

A combination of approaches where your internal teams learn from and collaborate with hired experts. It's on-the-job training, and there's no better way to learn a new skill.

Keep an eye on your digital workforce

Gain operational insights into your automation with a centralized management control room.

Supervisors can keep an eye on processes that specific robots are working on and monitor how long it takes them to get the job done, as well as take corrective action directly from the control room.

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Reap the rewards

Once RPA is live, you'll see significant – and measurable – improvements in a number of areas. Organizations that have already implemented RPA have reported impressive results, including greater accuracy, improved customer satisfaction, and increased productivity.

Don't stand still

The best RPA tools don't just build automations. To get the most bang for your buck, choose a solution with capabilities to continually monitor and optimize processes. Solutions that help you automate more sophisticated processes. Routine processes are everywhere, so there are opportunities to scale automation into many areas of your business.

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Unleash next-level RPA

Set up a Center of Excellence (CoE) of automation specialists, business sustain, and end users to manage, sustain, and regulate all critical phases of your ongoing automation journey.



Find out more about RPA from NICE

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